



## CSR STATEMENT

Terneuzen, January 2021

Churchill Hotel Terneuzen and City Hotel Terneuzen meet the following agreements:

- We actively contribute to the development of our field and the transfer of our knowledge to others who want to learn the trade.
- We inform our working relations (customer / client, colleagues, and suppliers) that we behave socially responsible.
- We make transparent agreements with the customer / client and / or suppliers about the quality of our services and monitor the quality we deliver.
- We determine the social impact of our services and limit it as much as possible insofar as it has a negative impact, such as fraudulent behaviour, intimidation, exploitation, and child labour.
- We monitor both the continuity of our company and that of the employee and we provide provisions should we experience loss of income.
- We make a voluntary contribution to social causes through gifts and sponsorship and / or through voluntary work.
- We are constantly working to reduce the environmental impact of our company.
- We are constantly working on improving our own purchasing process when it comes to purchasing (office) materials and services with an environmental and / or social quality mark.

On behalf of employees of Terneuzen Hotels,

Jeroen Blanken

General Manager